

# The Manor House

The First Choice – Not The Last Resort...



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## About the home.....

The Manor is a grade two listed building in Seaton just a few minutes walk from the town centre and sea front. The home has fifteen single rooms over two floors. First floor rooms are accessed by stair-lift. All rooms have washbasins and nine of the room have en-suite facilities. There are bathrooms near to the rooms on both floors, one with a bath and one with a shower. Both are equipped for people who have disabilities. There is a small front garden and an enclosed rear garden with fishpond perfect for relaxing in on sunny days. There are two lounges and a dining area.

## About the staff.....

The owners of the home are called Sue and Hutch Curry. Hutch is a Chartered Psychologist and Sue is a Registered Nurse. We live on the premises which means we are able to get to know our clients well and are able to quickly recognise if they become unwell or unhappy. It also helps us to maintain high standards as we are able to observe what is happening on a daily basis. As we are a small home we are able to provide a gener-

ous staff/client ratio which creates a relaxed atmosphere where staff can spend more time with individual clients. All staff have on-going training to make sure our care provision is up to date and high standard.

In order to promote well-being we work closely with other health care professionals such as Doctors, Community Nurses, Dieticians and Speech and Language Therapists. Clients are



enabled to attend medical appointments or, if unable to travel can receive treatment in the home.

At end of life we believe that clients should be cared for in the home rather than being moved to hospital or a nursing home. We achieve this goal with the help of the client's Doctor and from specialist nurses.

The meals in the home are made from fresh food from local suppliers. Special diets are catered for and clients can have extra snack or drinks at any time of day or night. Clients can choose to eat in the dining room or in their rooms. The staff and proprietors eat the same food which helps to provide feedback to the chef about the standard of the food.

Visitors are encouraged at any time and we always (with the client's permission) keep relatives and friends informed of any changes in the client's condition. Clients can have a phone in their room, use the house phone or the computer to keep in touch with family and friends.

Our aim is to enable clients to live life as they choose. Whilst we promote independence we also help people with activities of daily living which may have become difficult for them. We provide a

variety of activities, entertainment and trips out of the home. We respect the wishes of people who prefer not to participate. Clients are enabled to follow their chosen religious beliefs.

We recognise that moving into a Care Home is a huge decision to make and advise prospective clients to visit the home and then to have a trial period in the home so that they feel satisfied that they have made the right choice. When the client decides to move in we encourage them to personalise their rooms with their own belongings and small items of furniture.

We encourage an open policy of communication and welcome any comments which may help us to improve our service.

Fees depend on the level of care required and whether the room has en-suite facilities. At present fees range from £610 to £650 per week. Fees do not cover personal toiletries, clothing, newspapers and magazines, dry-cleaning, hair-dressing or private chiropody, dentistry and opticians.

People often remark that the Manor House is like being at home rather than in an institution - this is what we hope to achieve.

We have a robust quality assurance system in place to help us to maintain and improve the quality of our service. As part of our quality assurance we use questionnaires and invite comments from all those who visit The Manor House. What follows is a selection of comments from the relatives of some of the residents:



“I have visited the home regularly. Every aspect of care has been of very high quality”

“A small thank you for all the love, care and support you gave N. over the past years. It was so appreciated !”

“Thank you for making P. to feel like this is home and part of the Family.”

“Thank you so much, all of you, for looking after M. so well .We really appreciate all that you did. With our love and gratitude.”

“In my vocation I call in to a whole variety of Care and Nursing Homes as I visit Church Members. I can confidently say that it is rare for me to witness loving care of such high standard as my mum received at the Manor House. All of you have always been most kind and hospitable to us and as a result the home has felt like an extension of our home”

And from a number of the residents themselves:

“A big thanks to all of you to show my appreciation of caring for me and putting up with me for the last 365+1 days. God bless you”

“A friendly staff, warm caring and safe environment, in short: Home.”

We would welcome the chance to show you around The Manor House - so if you are in the area just drop in at any time. If you require any further information please contact us directly.

Sue & Hutch Curry

29/11/2018



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Resident Proprietors:

Dr. S.H.Curry, B.A., M.A., Ph.D., C.Psychol. & Mrs. S.E.C. Curry, RGN

The Manor House is registered and therefore licensed to  
provide services, by the

Care Quality Commission (Provider ID: 1-101627636).

For more information, visit [www.cqc.org.uk](http://www.cqc.org.uk)

